

Emergency Services **Times**

Constabulary TRANSFORMs its fleet management systems



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Devon and Cornwall Constabulary's business is changing and more advanced solutions need to be in place to support this.

Flexibility

After careful evaluation of systems available, the constabulary has chosen TRANSFORM, Enterprise Software Systems' (ESS) latest offering to the fleet management marketplace, to replace its Legacy system.

TRANSFORM is a true Windows based solution and will offer Devon and Cornwall Constabulary the flexibility to implement the system at a number of key locations encompassing different departments which include workshops, stores, driver training, fleet administration and head office.

Martin Davis says, "Our operation is changing dramatically with more demands being placed on my department on a daily basis especially since the advent of devolved budgets. We needed to find a system that we could implement easily and could be seamlessly integrated into a number of our force systems. We chose TRANSFORM on the strength of its look and feel, its simplicity and most importantly on the functional offerings which will enable us to apply our Best Value practices.

"With TRANSFORM we will be able to:

- Reestablish our 2000+ asset database
- Comprehensively record all accident information
- Manage all of our hiring in and out requirements on one database
- Review our costs and charges on a regular basis
- Provide flexible and comprehensive reporting
- Identify and effectively react to changing priorities within the force

Service quality

"We also undertake work for a number of local emergency services and TRANSFORM will certainly help us to manage this more effectively. The quality of the service we offer to our areas, departments and partnerships is paramount, something which TRANSFORM will help us to improve, given its advanced offerings.

"Once the team saw TRANSFORM they were keen to get going, but Eddie and I want to implement the system in a controlled and structured way, with the help of ESS."

The system will be implemented over the next few months thereby allowing the project team to establish 'best working practices' for all sites. This approach will have little impact on the current working practices undertaken by the staff.

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